[Upgrade to "iAM Smart+" with mobile phone (Aged 18 or over)]

You can now upgrade to "iAM Smart+" by using your mobile phone!

Enjoy all the features of "iAM Smart" along with the digital signing function!

Before upgrading, please get ready the following items: Hong Kong ID card and your mobile phone with internet access and NFC function activated. Please note that only the new smart ID cards are supported!

First, open the "iAM Smart" app and select "Upgrade to iAM Smart+".

Then, please carefully read and agree to the Declaration of the Applicant before selecting "Continue".

Start by taking a photo of the front of your ID card.

You can choose to enable "Audio Guide" during the upgrade process if needed.

Then, follow the instructions to place the front of the ID card close to the NFC antenna of the phone until the card reading process is completed.

Please note that the placement of the ID card may vary depending on the phone model. For Android phones, adjust the ID card position until five green indicator lights are lit. For iOS phones, place the ID card near the upper back of the phone. Please hold it in position until the card reading process is completed.

Next, position your face within the photo frame on the screen and follow the instructions to complete actions such as blinking, opening your mouth, or turning your head to the left or right.

That's it! You have successfully upgraded to "iAM Smart+"!